



Docket No.: 1330.1024D

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

M. HANAGAN, et al.

Serial No. 10/667,335

Group Art Unit: 3627

Confirmation No. 9288

Filed: September 23, 2003

Examiner: Elaine L. Gort

For: MODULAR, CONVERGENT CUSTOMER CARE AND BILLING SYSTEM

**AMENDMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed January 19, 2005, and having a period for response set to expire on April 19, 2005.

A Petition for a three-month extension of time, together with the requisite fee for same, is submitted herewith, thereby extending the period for response to July 19, 2005.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.

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